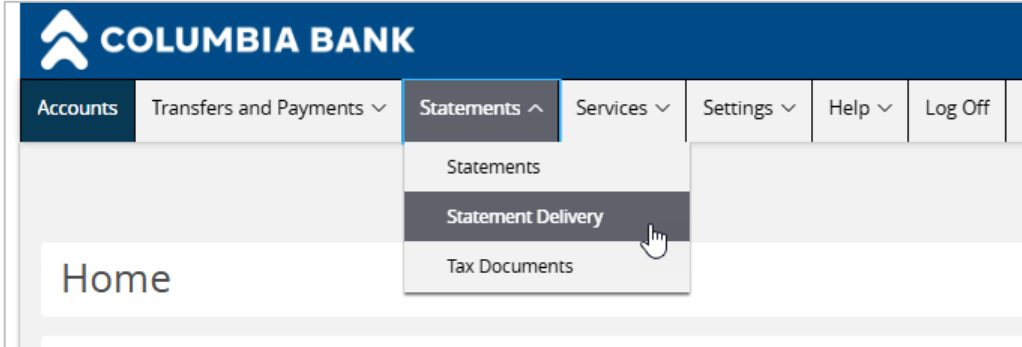


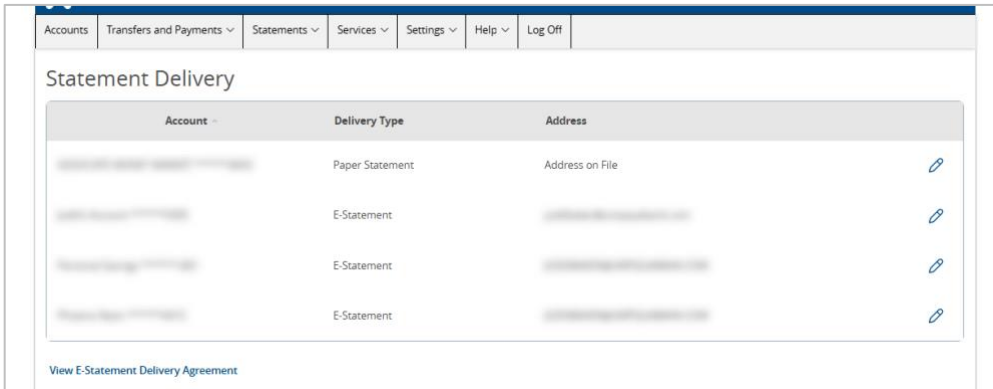
eStatements Instructions – Personal Online Banking

Follow these instructions to sign up for eStatements in Personal Online Banking.

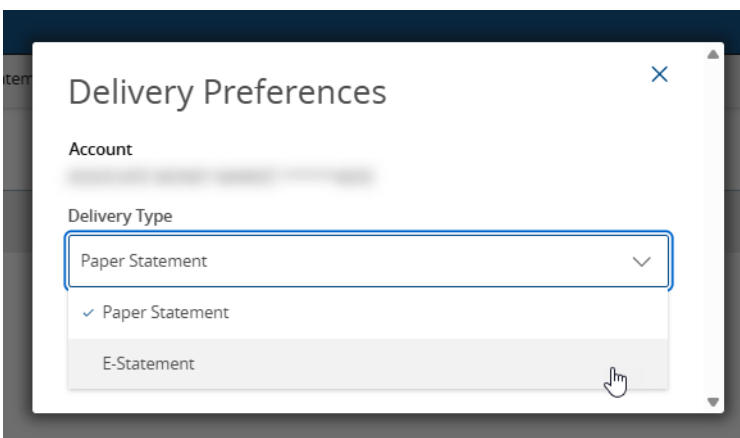
- From the Top Navigation Menu, select 'Statements' and then 'Statement Delivery':



- A full list of accounts will display, showing current statement delivery type:



- Select the account for which Paperless Statements is desired
 - Accounts must be enrolled individually
- Use the drop-down menu to change Delivery Type from 'Paper Statement' to 'E-Statement':



- You will then need to read and agree to the E-Statement Delivery Agreement:

E-Statement Delivery Agreement Print

Columbia Bank Paperless Statement Agreement

COLUMBIA BANK

This Paperless Statement Agreement (the Agreement) establishes the rules that cover your enrollment and participation in Paperless Statements through Columbia Bank online banking. The words Columbia, we, us, and our refer to Columbia Bank with whom you have your account, and the words you and your mean you or the individual(s) identified as owners on the account (the Designated Account Owner). As used in this Agreement, Paperless Statements means an electronic version or eStatement of your periodic paper bank account statements for eligible checking, savings, money market and loan accounts. By submitting your enrollment, you accept the terms and conditions of this Agreement. Please read it carefully.

Receiving disclosures electronically - Enrollment in Paperless Statements is only available to customers with access to Columbia Bank Online Banking. For accounts with joint and/or multiple Designated Account Owners, only one account holder's authorization is required to enroll in Paperless Statements. Columbia Bank Online Banking retains up to 24 months of account statement history. This history starts building with the first statement after your enrollment in Paperless Statements. After enrolling, we will stop mailing you paper account statements. This Agreement to receive your bank account statements in electronic form only applies to your bank account periodic

I have read and agree to the E-Statement Delivery Agreement

Accept

Go back

- Enter the Email Address at which you would like to receive statement notifications
 - The statements themselves will not be sent via email. You will receive a notification via email when the most recent statement is ready to view within your online banking profile:

Delivery Preferences X

Account

Delivery Type

E-Statement

Email Address

Save

E-Statement JUDDBAKER@UMPQUABANK.COM

- Click on 'Save'