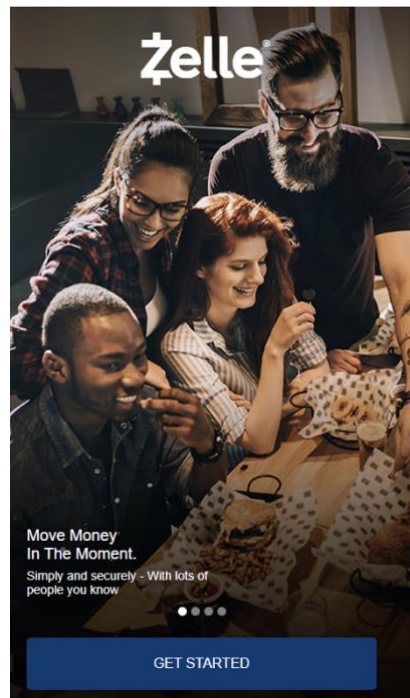


Zelle® enrollment Steps - Personal Online Banking

1. Log onto Columbia's Personal Online Banking or Mobile app.
2. Select Transfers and Payments (menu option).
3. Select Send Money with Zelle®.
4. Accept the Terms and Conditions.
5. Select **Get Started**.



6. Enter your email and/or phone number and select your primary account.

Send Money With Zelle®

Select the first email or mobile number you want to enroll to send and receive money.

(707) 362-6070

digitalchannelprodsupport@umpquabank.com

Select the primary account you want to use to send and receive money.

Checking *****6714

You agree to receive texts to the U.S. mobile number provided for enrollment.
Message and data rates apply.

7. Complete verification of email and/or phone number. You will receive a code via email or phone number.

Send Money With Zelle® Cancel

Enter the 6-digit verification code sent to digitalchannelprodsupport@umpquabank.com so we can verify this is you.

728815 |

[Resend code](#)

VERIFY

8. You will see a confirmation screen and are now ready to use Zelle®.

