

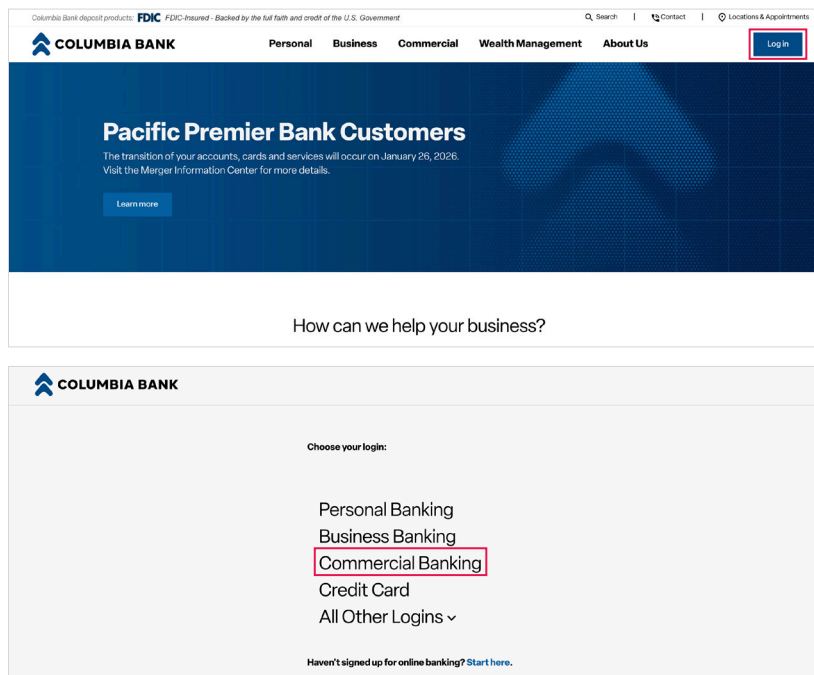
First-Time Login Instructions

Follow these instructions to log into Commercial Online Banking.

If you need help with your login, please contact our Treasury Management Support at 1-866-563-1010.

1. Go to ColumbiaBank.com.

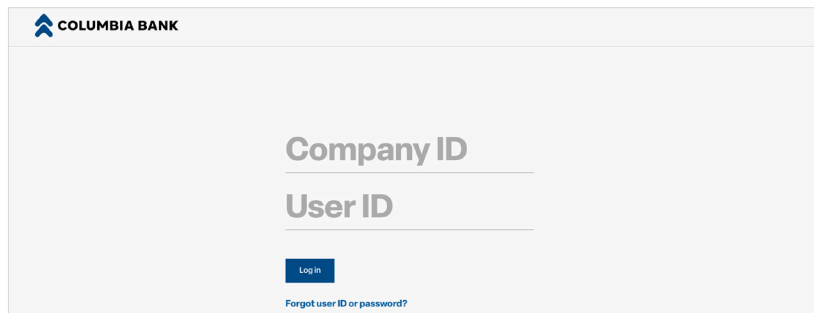
Click the Log in button in the upper right corner and select Commercial Banking.



The screenshot shows the Columbia Bank website. At the top, there is a navigation bar with the Columbia Bank logo and menu items: Personal, Business, Commercial, Wealth Management, and About Us. A "Log In" button is highlighted in the upper right corner. Below the navigation bar is a banner for "Pacific Premier Bank Customers" with a "Learn more" button. Below the banner is a search bar and a "How can we help your business?" section. Below that is a dropdown menu for "Choose your login:" with options: Personal Banking, Business Banking, Commercial Banking (highlighted), Credit Card, and All Other Logins. At the bottom of the dropdown, there is a link: "Haven't signed up for online banking? Start here."

2. Complete the Fields on the Login Page

Enter your current Company ID and User ID that you've used for Pacific Premier Business Online Banking. Select "Log in". You will then be prompted to enter your current password. Please use the same password you've been using to log in to Pacific Premier Business Online Banking and then select "Sign in".

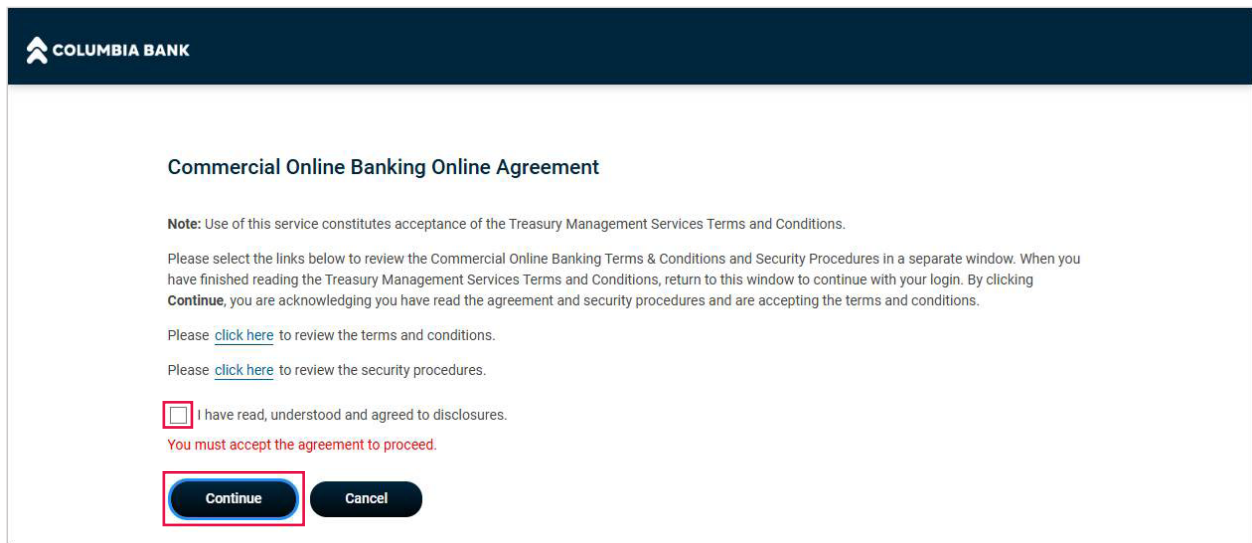


The screenshot shows the Columbia Bank login page. It features the Columbia Bank logo at the top left. Below the logo are two input fields: "Company ID" and "User ID". Below the input fields is a "Log In" button. At the bottom of the page, there is a link: "Forgot user ID or password?"

3. Review and Agree to the Commercial Online Banking Online Agreement.

Mark the checkbox indicate you have read, understood and agree to the disclosures.

Click **Continue**.



COLUMBIA BANK

Commercial Online Banking Online Agreement

Note: Use of this service constitutes acceptance of the Treasury Management Services Terms and Conditions.

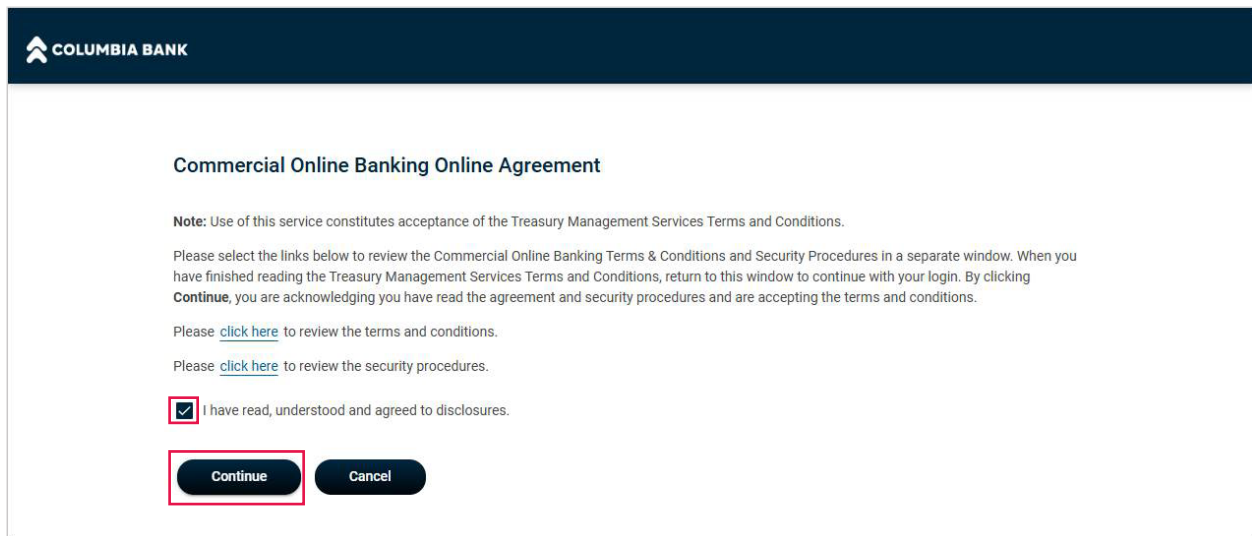
Please select the links below to review the Commercial Online Banking Terms & Conditions and Security Procedures in a separate window. When you have finished reading the Treasury Management Services Terms and Conditions, return to this window to continue with your login. By clicking **Continue**, you are acknowledging you have read the agreement and security procedures and are accepting the terms and conditions.

Please [click here](#) to review the terms and conditions.

Please [click here](#) to review the security procedures.

I have read, understood and agreed to disclosures.
You must accept the agreement to proceed.

Continue **Cancel**



COLUMBIA BANK

Commercial Online Banking Online Agreement

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I have read, understood and agreed to disclosures.

Continue **Cancel**

4. Download the Columbia Commercial Mobile App.

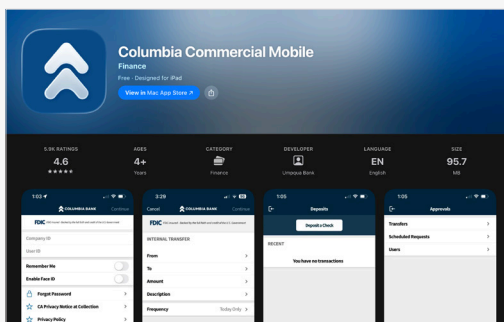
iPhone or iPad Users

- Visit the App Store and search for “Columbia Commercial Mobile.”
- The first time you log in on your device, you may be prompted to receive a security code in order to log in.

Android Users

- Visit Google Play and search for “Columbia Commercial Mobile.”
- The first time you log in on your device, you may be prompted to receive a security code in order to log in.

iOS App Store



Google Play

