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eCheck Information for Payees

What is an eCheck?

An eCheck is simply a normal check sent to you via an email. eChecks are a convenient alternative to a paper check delivered by mail.

Why an eCheck and not a paper check?

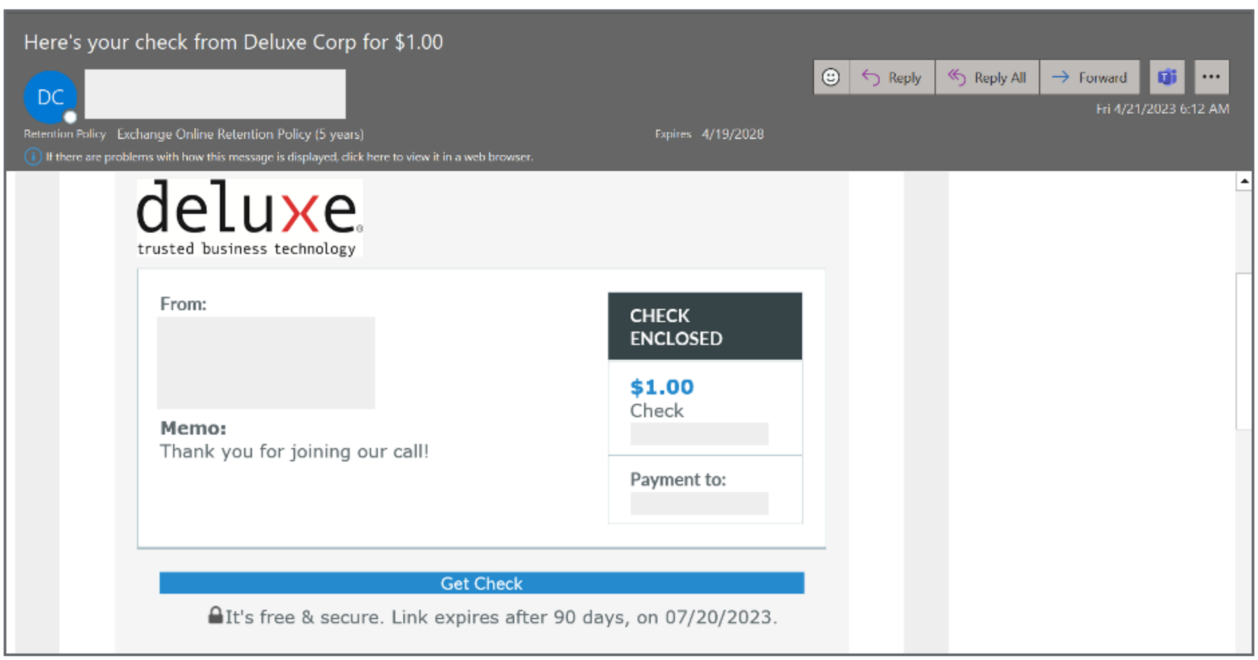
An eCheck can be delivered within an hour, rather than taking days to mail. It also requires less of your information – and you can choose multiple ways to get your money.

What information does a business need to send me an eCheck?

A business sending an eCheck only needs two pieces of information: your name and email address. They do not need your bank account information or your mailing address.

How will I know when I receive an eCheck?

You will receive an email when you get an eCheck. It will look similar to the following image.



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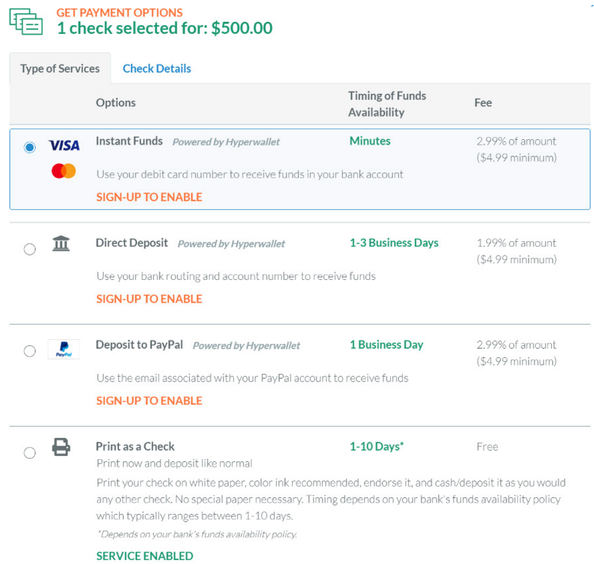
How do I get paid with an eCheck?

From the email, follow the link to get your check. You can either choose to print the check at no cost to you (print as guest – no login needed) or create a login and choose from several expedited deposit options as shown in the example to the right.

Please note: if the organization paying you included any remittance information with the eCheck, you will need to create a login to retrieve that information.



How do I deposit an eCheck I print?

Your eCheck can be printed on a standard sheet of paper with standard black ink. When it prints, it will include additional information, such as how to verify the eCheck, which can be provided to your financial institution. Cut at the dotted line and deposit the check portion of the page like you would any check.

What do I do if I don't receive an eCheck I am expecting?

If you are expecting an eCheck and have not received the email notifying you it has been sent, check your spam filters. If it is not there, contact the remitter to make sure a check was issued – and that they have your email address entered correctly.