

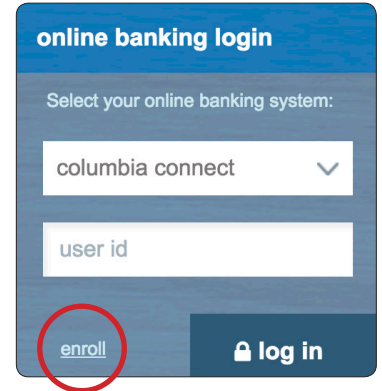
Enrollment Instructions

Columbia Connect

Follow these instructions to enroll in Columbia Connect.

1 Visit www.ColumbiaBank.com

Ensure **columbia connect** is selected in the online banking login box.
Select the **enroll** link.



online banking login

Select your online banking system:

columbia connect

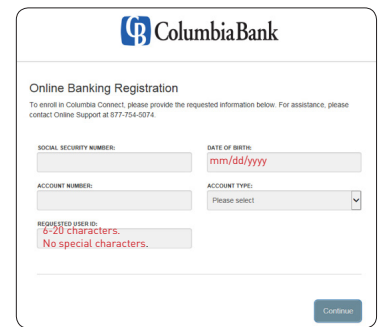
user id

enroll

log in

2 Complete all of the questions on the registration form.

For certain fields, specific formatting is needed. Review specific formatting tips in the illustration to the right.



ColumbiaBank

Online Banking Registration

To enroll in Columbia Connect, please provide the requested information below. For assistance, please contact Online Support at 877-754-5074.

SOCIAL SECURITY NUMBER: [text box]

DATE OF BIRTH: mm/dd/yyyy [text box]

ACCOUNT NUMBER: [text box]

ACCOUNT TYPE: Please select [dropdown menu]

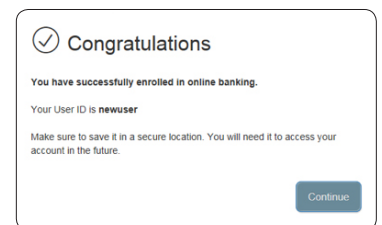
REGISTERED USER ID: [text box]

6-30 characters.
No special characters.

Continue

3 Obtain your user ID

Once you've successfully completed registration, you will be presented with a screen that provides you with your user ID. Remember the user ID and select **Continue**.



✓ Congratulations

You have successfully enrolled in online banking.

Your User ID is **newuser**

Make sure to save it in a secure location. You will need it to access your account in the future.

Continue

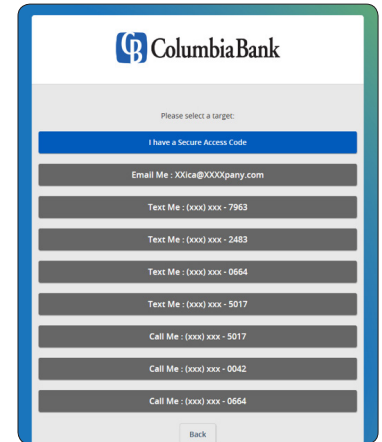
Enrollment Instructions

Columbia Connect

4 Select a Target Code

In order to authenticate your identity, you will be presented with options to receive a secure access code. Select your preferred option and the six-digit code will be delivered to you using the option you selected (*Please note this code is only active for a limited time*).

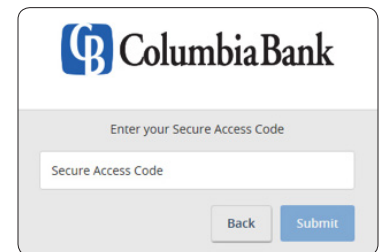
If you are unable to identify the options presented and cannot successfully receive your secure access code, please contact our Digital Banking Team at 877-754-5074 to assist you with your first-time login.



The screenshot shows the Columbia Bank enrollment interface. At the top is the Columbia Bank logo. Below it, the text reads "Please select a target:". There are several buttons for different communication methods: "I Have a Secure Access Code", "Email Me : XXica@XXXXpany.com", "Text Me : (xxx) xxx-7963", "Text Me : (xxx) xxx-2483", "Text Me : (xxx) xxx-0664", "Text Me : (xxx) xxx-5017", "Call Me : (xxx) xxx-5017", "Call Me : (xxx) xxx-0042", and "Call Me : (xxx) xxx-0664". A "Back" button is at the bottom.

5 Enter Your Secure Access Code

Enter the six-digit secured access code and click **Submit** to continue.



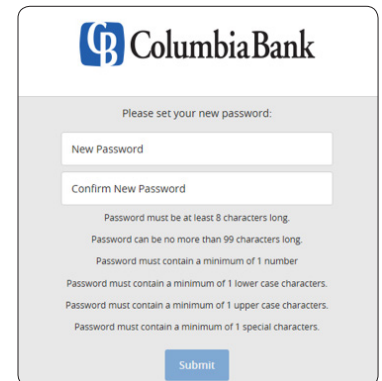
The screenshot shows the Columbia Bank enrollment interface. At the top is the Columbia Bank logo. Below it, the text reads "Enter your Secure Access Code". There is a text input field labeled "Secure Access Code". Below the field are "Back" and "Submit" buttons.

6 Create Your New Password

Enter a permanent password. Passwords are case-sensitive and must be:

- Between 8 - 99 characters
- Contain at least one number
- Contain one lower case character
- Contain one upper case character
- Contain one special character

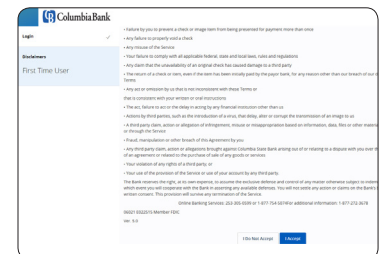
Please Note: Password requirements have been made more complex to increase security and the **Submit** button will not be activated until the password requirements are met and both passwords match.



The screenshot shows the Columbia Bank enrollment interface. At the top is the Columbia Bank logo. Below it, the text reads "Please set your new password:". There are two text input fields: "New Password" and "Confirm New Password". Below the fields are several lines of password requirements: "Password must be at least 8 characters long.", "Password can be no more than 99 characters long.", "Password must contain a minimum of 1 number", "Password must contain a minimum of 1 lower case characters.", "Password must contain a minimum of 1 upper case characters.", "Password must contain a minimum of 1 special characters." Below the requirements is a "Submit" button.

7 Accept Online Banking Terms and Conditions

Review the Columbia Connect terms and conditions, scroll down to the bottom of the page and click **I Accept** to continue.



The screenshot shows the Columbia Bank enrollment interface. At the top is the Columbia Bank logo. Below it, the text reads "Please review the terms and conditions of the Columbia Connect service." There is a "First Time User" section with a "Log In" button. Below the terms and conditions is an "I Accept" button.

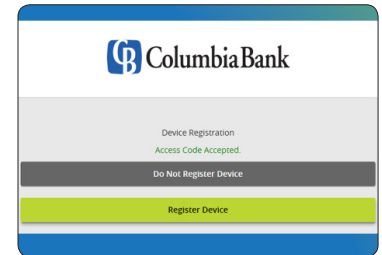
First-Time Login Instructions

Columbia Connect - Web Access

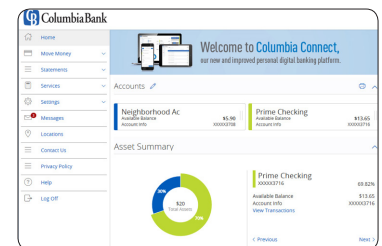
8 Device Registration

You will be presented with the option to register the device you are using. If you register your device you will not be required to use a secure access code when using this device in the future to login to Columbia Connect. Select **Register Device** or **Do Not Register Device** to continue.

Please note: when accessing Columbia Connect from a new device for the first-time, you will be required to access using a secure access code. You will have the opportunity to register the device once you've submitted the secure access code.



Welcome to Columbia Connect!
You have completed the first-time login process.



Access Columbia Connect from your phone or tablet

iPhone or iPad users	Android users
<ul style="list-style-type: none">• Visit the App Store and search for "Columbia Bank".• The first time you login on your device, you will be prompted to receive a secure access code in order to login.	<ul style="list-style-type: none">• Visit Google Play and search for "Columbia Bank".• The first time you login on your device, you will be prompted to receive a secure access code in order to login.