

Login Instructions From a Non-Registered Device

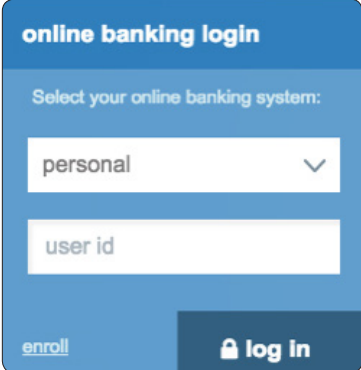
Columbia Connect - Web Access

Follow these instructions to login to Columbia Connect.

1 Visit www.ColumbiaBank.com

Ensure **personal** is selected in the online banking login box.

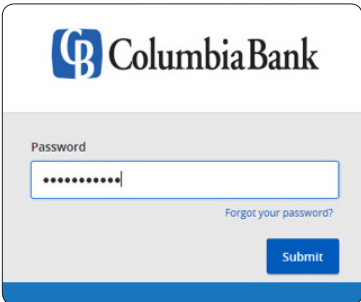
Enter your current user ID in the user ID box (not case-sensitive) and select **log in**.



2 Enter your Password

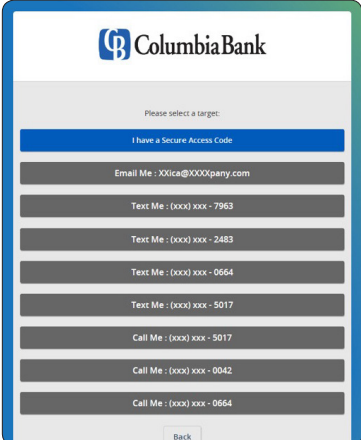
Enter your password and select **Submit**.

If you have forgotten your password, please select **Forgot your password?**



3 Select a Target to receive your Secure Access Code.

In order to authenticate your identity, you will be presented with options to receive a one time secure access code. Select your preferred contact method and the six-digit code will be immediately sent to that location. *Please note this code is only active for a limited time.*

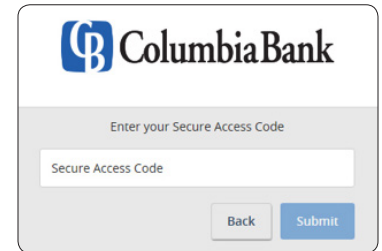


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4 Enter Your Secure Access Code

Enter the six-digit access code you received and click **Submit** to continue.

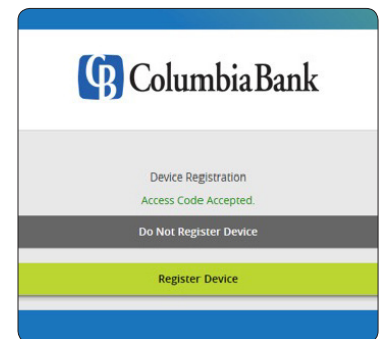


The screenshot shows the Columbia Bank login interface. At the top is the Columbia Bank logo. Below it, the text "Enter your Secure Access Code" is displayed. A text input field labeled "Secure Access Code" is provided for the user to enter their code. At the bottom of the form are two buttons: "Back" and "Submit".

5 Device Registration

You will be presented with the option to register the device you are using. If you register your device you will not be required to use a secure access code when using this device in the future to login to Columbia Connect. Select **Register Device** or **Do Not Register Device** to continue.

*You should only select **Remember This Device**, if using a private device that only you will use. This will eliminate the need for this step in future logins. If using a public or shared device, you should select **Don't Remember This Device**.*



The screenshot shows the Columbia Bank Device Registration screen. At the top is the Columbia Bank logo. Below it, the text "Device Registration" is displayed, followed by "Access Code Accepted." in green. There are two main options: "Do Not Register Device" and "Register Device". The "Register Device" option is highlighted with a green bar.

Welcome to Columbia Connect!
You have successfully logged in.



The screenshot shows the Columbia Bank dashboard. At the top is the Columbia Bank logo and a "Welcome to Columbia Connect" message. Below this, there are several sections: "Accounts" with a list of accounts including "Neighborhood Ac" and "Prime Checking"; "Asset Summary" with a donut chart showing "EOD" and "AUM"; and "Prime Checking" details including "Available Balance" and "Account Info".