

Business Online Banking SecureSmart Enrollment Instructions



Follow these instructions to enroll in SecureSmart.

If you need help with your enrollment, please contact your Commercial Care Team at 1-877-305-7125.

1 Enroll in SecureSmart

After you enter your login credentials to one of your Business Online Banking sessions a screen will be presented asking you to update your security information. **You are required to complete this information before proceeding with your login.** Click "Submit."

2 Complete the Registration Information

You may add up to 4 phone numbers for call back authentication. Call back authentication may be used when the system considers your access suspicious because you are accessing your online banking from an unfamiliar system, location or time of day. The system will dial the number chosen and present a secure short code on your computer that must be entered into your phone to continue access.

You are also required to select 5 security questions and provide answers. These challenge questions may be substituted in lieu of the SecureSmart feature.

3 Confirm your Registration

Review the information you provided. If you would like to make changes, you may select the "Edit Details" button. If your information is accurate, select the "Submit" button.

Enrollment Complete

Your enrollment in SecureSmart is complete. You will automatically be redirected to your usual Business Online Banking session.